

# Terms & Conditions

Fellow Velo aims to be open, honest and fair with all of our customers.

Our operating principles are intended to give you the necessary confidence you require to entrust your dream for a memorable cycling holiday in France with Fellow Velo.

In addition to the information we can provide on travel to France, you can also link to the regularly updated UK Foreign Office information [here](#). Non UK customers can still view the UK Government information or search online for information from other appropriate providers.

Our Full Terms and Conditions can be downloaded from the link on the right. They cover;

## Our Responsibilities and Liabilities

- Booking
- Payments
- Prices
- Cancellations
- Bikes and Equipment
- Routes
- Accommodation
- Accuracy
- Complaints

and,

## Your Responsibilities and Liabilities

- Payments
- Cancellations
- Holiday Insurance
- Health and Fitness
- Passports and Visas

- Luggage